



**PUBLIC ENTERPRISE ELECTRIC POWER INDUSTRY OF SERBIA**

**The Annual Report on Cooperation with  
Stakeholders for 2021**

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## Introduction

Public Enterprise Electric Power Industry of Serbia, Belgrade (hereinafter: PE EPS) has identified activities and responsibilities for understanding the needs and expectations of stakeholders which are relevant for fulfilling the mission of EPS Group in terms of environmental protection and social issues. The engagement of EPS Group stakeholders is planned and implemented in accordance with legal and regulatory requirements, mission, vision and business operation principles, as well as the conditions of international financial institutions on the use of approved funds in accordance with the principles of corporate social responsibility.

The annual report presents the activities which PE EPS and its branches had with the stakeholders during 2021, in accordance with the adopted Stakeholder Engagement Plan at PE EPS corporate level and stakeholder engagement plants at branch level. Each PE EPS activity is legally grounded, including the cooperation with stakeholders.

The most important legislation in this field includes the following:

- Constitution of the Republic of Serbia (Official Gazette of RS, number 98/06 and 115/21) provides a broad framework for public participation and access to information, while also allowing the public to submit requests, petitions and proposals. Article 74 of the Constitution of the Republic of Serbia referring to the healthy environment, states that everyone shall have the right to healthy environment and the right to timely and full information about the state of environment, and shall be accountable for its protection;
- The Law on Public Enterprises (Official Gazette of RS, number 15/16 and 88/19) prescribes that relevant information on financial and management operation in PE EPS needs to be available to the public at the website of the company, including organizational structure, annual and three-year business plans with all amendments, quarterly business operation reports, information on management members and their contact information, as well as other information of public interest;
- Energy Law (Official Gazette of RS, number, 145/14, 95/18 – other law and 40/21), regulates the goals of energy policy and the manners for its achievement, basic elements (manners and conditions) of performing energy activities and regulates the transparency of the operation of all subjects in this field, especially the Energy Agency of the Republic of Serbia, as the sole regulatory body for energy sector;
- The Law on Free Access to Information of Public Importance (Official Gazette of the RS, number 120/04, 54/07, 104/09, 36/10 and 105/21) regulates the citizens' rights in achieving their rights to free access to information of public importance available to the public authority, defines the principles for and exceptions in achieving their rights, as well as the procedures of the access to that information and its protection;
- The Law on the Protector of Citizens (Official Gazette of RS, number 105/21);
- Law on Personal Data Protection (Official Gazette of RS, number 87/18).

The procedure of obtaining information and the procedure of organizing public discussions are, in accordance with the legislation of the Republic of Serbia, organized via drafting and adopting of the spatial and urban plans for the cities, municipalities, settlements, as well as drafting of the environmental impact assessment study.

Regulations covering these issues are as follows:

- Planning and Construction Law (Official Gazette of RS, number 72/09, 81/09 – corr. 64/10 – CC Decision, 24/11, 121/12, 42/13 – CC Decision, 50/13 – CC Decision, 98/13 – CC Decision, 132/14, 145/14, 83/18, 31/19; 37/19 – other law and 9/20 and 52/21);

- Law on Confirmation of Convention on Access to Information, Public Participation in Decision Making and Access to Legal Protection in Environmental Matters (Official Gazette of RS, no. 38/09). Basic principles of the convention are supported by other laws and by-laws in Serbia, including the Law on Environmental Protection (Official Gazette of RS, No. 135/04, 36/09, 36/09 – other law, 72/09 – other law, 43/11 – CC Decision, 14/16, 76/18, 95/18 – other law and 95/18 – other law), the Law on Environmental Impact Assessment (Official Gazette of RS, No.135/04 and 36/09), the Law on Strategic Environmental Impact Assessment (Official Gazette of RS, No. 135/04 and 88/10), as well as the Rulebook on Public Insight, Presentation and Public Discussion about the Environmental Impact Assessment Study (Official Gazette of RS, No. 69/05).

The purpose of the report is to present an analysis of cooperation and engagement of stakeholders in the entire territory of PE EPS business operation, in order to improve cooperation with individuals, local communities, organizations and institutions which may be affected by PE EPS activities and are interested in or may influence these activities.

The obligation to prepare the annual report on cooperation with stakeholders, arises from the Stakeholder Engagement Plan at the Corporate Level in accordance with the Loan Agreement for PE EPS restructuring, under which PE EPS was obliged to adopt the Stakeholder Engagement Plan at the Corporate Level (hereinafter referred to as: SEP).

In accordance with the EBRD's request as of the beginning of 2019, PE EPS is obliged to prepare annual report on engaging and cooperation with stakeholders. During the cooperation with the EBRD, consultants were hired through several types of workshops, in order to improve cooperation with stakeholders, as well as their professional assistance in drafting and methodology of the report.

The preparation of the annual report is also set as an obligation under the Instructions on Cooperation with Stakeholders through Submissions.

The subject Report includes the period from 1<sup>st</sup> January 2021 to 31<sup>st</sup> December 2021.

The report was prepared within of Legal Affairs Department in PE EPS HQ.

## Methodology for the Preparation of the Report

The data used for the Report were collected from PE EPS HQ and PE EPS branches, that were obliged to submit their reports within the previously determined and approved format up to and including 31st December 2021.

The data collected in the report were the result of annual activities of the persons in charge of implementing the activities and improving cooperation with stakeholders.

In accordance with the internal acts in PE EPS's branches and HQ and other organizational units, certain persons were appointed for planning the cooperation activities, organizing and monitoring their implementation, coordinating with other organizational units with the aim to act more efficiently, and, based on the overall work, they submitted their reports on plans implementation and the manner of cooperation with stakeholder on annual basis.

During the preparation of this annual report, all information from individual reports of the EPS HQ and branches was analyzed. However, for reasons of expediency, this annual report presents only key (aggregate) and relevant data, in which anonymization of personal data was performed in accordance with the Law on Personal Data Protection (Official Gazette of RS number 87/18).

## 1. Main Activities of PE EPS with Stakeholders

### 1.1 Projects of National Importance

In Kostolac TPPs – OCMs Branch, PE EPS is implementing the project for the construction of 66-megawatt power plant, which will use wind power for electricity generation. While planning the spatial disposition for twenty wind turbines, all principles of preventive environmental protection and its elements were followed, in order to prevent or minimize its possible adverse effects. The project will be implemented at the mined-out area. They include Drmno external dump site, Mlava-Mogila external dump site, northern part of Petka external dump site and closed Klenovnik open cast mine.

Project realization shall contribute to the improvement of industrial activity of Kostolac municipality, since it will enable not only the engagement of domestic companies during the construction period, but also the development and improvement of local infrastructure.

#### 1.1.1 Disclosure

Disclosure regarding the subject project was performed in several ways, namely by:

- Drafting and Amending the Spatial plan and the Strategic Environmental Impact Assessment Report;
- Decree establishing the Spatial Plan for the Special Purpose Area of the Kostolac Mining Basin (Official Gazette of RS, number 1/13 and 20/18), available in e-form via the Central Register of Planning Documents, under jurisdiction of the authority supervising the activities of state survey and cadaster;
- Stakeholder Engagement Plan for the “Project for the Construction of 66 MW Wind Farm at Kostolac Basin”. The first version of SEP was drafted in November 2017, and has been updated twice since then;
- Environmental Impact Assessment Study in accordance with the legislation of the Republic of Serbia;
- Environmental Impact Assessment Study in accordance with the legislation of the Republic of Serbia in English, sent to Romania in accordance with ESPOO Convention;
- The presentation prepared for the International Energy Fair in the previous period.

PE EPS considers the subject project as the key event for stakeholders, not undermining other projects reflecting its activities. The said project will in many ways help present this annual report in order to describe and understand PE EPS's acting regarding other activities.

## 1.2 Stakeholders Consultations and Informing

### 1.2.1 Receipt and Processing of Submissions

One form of stakeholders' communication is conducted through submissions. Stakeholders may submit an objection, praise, comment or question regarding the activities and projects of PE EPS, which have or may have an impact on the environment and social issues. The Instructions on Cooperation with Stakeholders through Submissions clearly defines a submission.

The receipt and processing of submissions at the level of PE EPS is done at several locations, according to the territorial affiliation of the business. The receipt and processing of submissions is performed in the same way in each organizational part, according to the adopted PE EPS Instructions on Cooperation with Stakeholders through Submissions.

The receipt of submissions can be performed in several ways and it is carried out both in writing and orally. On the website [www.eps.rs](http://www.eps.rs) there is an e-mail: [spp@eps.rs](mailto:spp@eps.rs), as well as the form for stakeholders' submissions, which can be downloaded and sent to PE EPS by regular mail or electronically to the addresses that have been made public.

Each organizational unit of PE EPS has publicly available information on the addresses where documents can be submitted. Respecting the needs of all stakeholders, PE EPS has made it possible for submissions to be made orally, which will be recorded in writing by PE EPS officials, thus allowing submissions to be submitted by persons who are prevented for any reason to submit a submission in writing or by e-mail.

A submission may be given in a free form or on the form for submissions, which is available for download on the website as well as in the records office of PE EPS. Also, appreciating the needs of the stakeholders, PE EPS additionally introduced and installed boxes for receiving submissions at several locations, (Figures 1 and 2).



Figure 1 The box for the submissions



Figure 2 The box for the receiving submissions located at the PE EPS record office

PE EPS reviews all received submissions. For anonymous submissions, PE EPS has limited possibilities to provide adequate notification to the applicant about the outcome, nevertheless, such submissions are also reviewed and acted upon.

By acting in this way with regards to anonymous submissions, PE EPS creates an opportunity for a communication with a wider circle of people, and does not exclude them from activities, but, on the contrary, acts upon their submissions, protecting their decision to remain anonymous.

The processing of submissions is performed by persons designated for the implementation of activities with stakeholders, and they send notifications of the outcome within the deadlines prescribed by the PE EPS Instructions on Cooperation with Stakeholders through Submissions.

These persons have access to the electronic records of submissions, and immediately upon receipt, the analysis and processing of the submission is initiated. If during the processing and analysis of the recorded submission it is concluded that a certain submission is urgent or that there has been an increased number of submissions at a certain location regarding a certain activity, the top management is notified as soon as possible for timely action.

Employees' submissions are processed as part of the special procedures of PE EPS.

Within the EPS Supply Branch, whose main activity is the supply of electricity to customers on guaranteed, commercial, and last resort supply, in accordance with the Energy Law and other applicable regulations, third party submissions relating to complaints/reclamations on electricity bills etc. are recorded separately as they do not represent submissions of stakeholders related to social and environmental issues. Based on the above, the submissions of the organizational parts responsible for customer care will not be presented through this annual report.

PE EPS HQ is responsible for requests for free access to information of public importance submitted to PE EPS in accordance with the Law on Free Access to Information of Public Importance, and accordingly, over 200 requests for free access to information of public importance were submitted in 2021. Also, through this legal regulation, stakeholders can access information related to all activities of PE EPS.

### 1.3 PE EPS' Public Relations Sector –Communication with Stakeholders

#### 1.3.1 Responsibilities

PE EPS' Public Relations Sector is responsible for improving communication for the purpose of timely informing the stakeholders regarding topics important for PE EPS, raising public awareness about the company, improving its reputation and better stakeholder communication.

The Sector is also responsible for managing internal communications and implies building good relations within the company. It includes a process of harmonization with corporate values, strengthening the corporate culture and improving the level of identification of employees with the company, building trust and partnership, especially in the environment of structural changes that PE EPS has been facing. The role of the Sector is to responsibly share information in the company, through different levels and functions, as well as to assist other services in their communication, and finally to play a role of the monitoring entity by establishing a feedback mechanism.

External communication target group:

- Media



- Customers<sup>1</sup>
- Government institutions
- Local community
- Partners
- Competition
- Non-governmental sector

External communication tools and channels:

- Press releases;
- Publishing PR articles in print and electronic media;
- Press conferences;
- Arranging interviews and television reports;
- Conventions;
- Communication via the official e-mail of the Sector – pr@eps.rs;
- The official website of the company www.eps.rs.

Internal communication channels and tools:

- Monthly magazine EPS Energija;
- Branches' monthly issues;
- E-info;
- Internal portal.

### 1.3.2 Activities Related to Target Groups – Customers

With the opening of the electricity market on January 1st, 2015, PE EPS lost its privileged supplier status. In accordance with the newly established goal - market competition, the Sector conducts a biannual survey on customer satisfaction with EPS services. In 2021, the survey was conducted on the topic of green energy market and public opinion.

Survey goals:

- Knowledge of the activity and satisfaction with the services provided by PE EPS;
- Awareness of power outages due to works/network failures;
- PE EPS's response to the users' complaints;
- Electricity bills payment habits and satisfaction with the attitude of the counter staff;
- Knowledge about the electricity consumption in households;
- Degree of awareness among citizens about the concept and importance of electricity from renewable sources
- Degree of citizens' awareness of the green energy market and green energy offer of PE EPS
- Determining the regularity of electricity bills payment of and motivators that would improve the regularity in settling the bills;
- Determining the factors that influence the choice of electricity supplier;
- Visit numbers and evaluation of PE EPS' website.

The Public Relations Sector informed the relevant organizational structures in the company about the results of the survey and provided guidelines and logistic support for the improvement of work segments based on the results of customer satisfaction and their wishes and needs.

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<sup>1</sup> The customer relations is not the exclusive and primary responsibility of the Public Relations Sector, but the responsibility of the EPS Supply Branch, i.e. the responsibility under the Executive Director for Electricity Supply. The Public Relations Sector communicates with customers indirectly, through information provision and communication via media using the tools listed below. However, due to the organization of work and specific responsibilities, the Public Relations Sector conducts customer satisfaction surveys and, based on the results, provides guidelines for customer relations improvement.

Based on the results of the survey, the Public Relations Sector recognized the necessity of new communication goals towards customers, and implemented them in its operations as important communication pillars:

- Promoting energy efficiency for categories of households and small customers;
- Education on opening the electricity market for all categories of customers.

### 1.3.3 Energy Efficiency

Raising energy efficiency represents one of the strategic goals of the Republic of Serbia, and thus of PE EPS, since it is necessary to establish a balance between the electricity demand and the production capacities of the company.

The Sector continuously implements the following activities:

- PR articles on energy efficiency in print and electronic media;
- Arranging thematic articles and TV reports;
- Updating the segment on the company's website related to energy efficiency;

### 1.3.4 Other Significant Topics

One of the main tasks of the Public Relations Sector is timely and transparent informing of the media, i.e. customers through the media, on topics of importance to them and the company:

- Business results;
- Service information;
- Plans and investments;
- Corporate Social Responsibility;
- Investment implementation;
- Business environment etc.

Communication via the official e-mail of the Sector – pr@eps.rs.

The official e-mail of the Public Relations Sector is an important channel of communication to customers as well, since they often use this e-mail address to try to solve their problem or get the necessary information. The Sector mediates in finding solutions for customers by communicating with relevant branches and sectors and by monitoring customer feedback, while giving recommendations for efficient and customized communication with them which is of mutual interest for both customers and companies.

### 1.3.5 Internal Communication

#### Channels and tools of internal communication

##### Monthly magazine *EPS Energija*

- Developed and standardized in terms of the structure of the company and the quality of journalistic content in line with international standards;
- The Sector coordinates communication with all parts of the system in order to always place current, transparent and interesting topics that are important for employees;
- *EPS Energija* also reaches the external public, since it is available in the online edition at [www.eps.rs](http://www.eps.rs).

##### Monthly editions of the branches' newspapers

- Recognizing the special needs and specifics of all individual branches, the Public Relations Sector has published and edited monthly magazines for individual branches thus enabling their employees to have additional and more detailed information about their branch and environment, which contributes to respecting differences in large systems.

#### E-info

- The e-mail channel "E-info" is focused on the most important news regarding production results, business successes and plans of the company and in general - the most important news, which are needed to reach employees as soon as possible, usually on the same day. This meets one of the most important postulates of internal communication - timely informing of employees.

#### Internal portal

- Notices and official documents placement.

### 1.4 Cooperation between PE EPS and Stakeholders through Corporate Social Responsibility and Donations

In addition to regular activities, PE EPS is extremely active in its corporate social responsibility. Activities are done in many different ways: through training, presentations, donations, competition organizations, festivals, conferences, camps, and in several different areas such as: education, sports, health and social issues, culture and art, etc. Supported activities and beneficiaries of donations in 2021 are:

- Center for Youth Integration in Belgrade, which includes the drop-in centre for children and youth without permanent residence;
- Center for Palliative Care and Palliative Medicine association BelHospice;
- Assistance to schools – a large number of schools in Serbia were supplied with furniture and new equipment, and help for the reconstruction of school facilities was provided;
- UNICEF – the support for the project “Za 1000 porodica sa ivoce”, aiming to help the most vulnerable families with children, for mitigating poverty and social and economic effects of the Covid-19 pandemic;
- The Teslianum Almanac - support in introducing the works of the scientist Nikola Tesla to the wider reading public, in a creative way;
- Support for the education of the Roma children - under the organization of the association "The Roma Children Humanitarian Center - the Roma of Vlačka", PE EPS has been donating funds for the organization of extra classes, procurement of the school stationery, regular meals and transportation to school to encourage children to continue their education;
- The National Association of Parents with Children with Cancer (NURDOR) - supports the improvement of quality in the treatment of children with cancer;
- Counseling against Family Violence - support to safe houses activities, where aid to women and children who are victims of violence is provided;
- Organization SOS Children's Villages Serbia – support to the Children's Village Kraljevo which provides family accommodation for children without parental care;
- Youth Sports Games - support to the largest sports manifestation for children and youth in this region, which goal is the promotion of a healthy lifestyle, but primarily connecting primary and secondary school students of the region;
- The humanitarian organisation “Mali Veliki Ljudi” for implementation of projects for children with developmental disabilities, living in facilities for children without parental care;
- The association “Ambassadors of sustainable development and environment” – support the project “Energy efficiency in eco-schools”, raising awareness in children, pupils and students, and thus indirectly in citizens, on the necessity to preserve energy and energy resources;

- Support to the Regional Center for the talented “Mihajlo Pupin“ for the realization of the 11th scientific-educational camp called “Mihajlo Pupin Idvorski“ intended for gifted students, multiple national champions and winners of prizes from the Balkan Games and Olympics in physics, mathematics, programming.

PE EPS provides support for the organization of conferences, scientific meetings and ceremonies for significant jubilees. Some of the events supported in 2021 are the CIGRE Serbia symposium of the International Council on Large Electric Systems and the Trebinje Energy Summit.

Donations of PE EPS helped activities of numerous religious facilities and churches both in reconstruction and construction and in organizing various jubilees and events.

PE EPS supported the joint project of the University of Belgrade and the Municipality of Ivanjica that lasted several years - "University in the Nature".

Other humanitarian activities include support to the Association of veterans and war invalids of Palilula, Multiple Sclerosis Association in Obrenovac, and help for the Association “Socio-ekologično“ – Deč in the execution of the project for implementation of knowledge and skills of therapists in treatment and providing relief in many children disorders such as autism, Down syndrome, cerebral palsy, developmental dysphasia, hyperactivity, motor development problems, anxiety and phobias by applying therapeutic horse riding.

## 2. PE EPS Management

Besides the clerk's office in its registered head office at 13 Balkanska street, the management of PE EPS also operates at other locations which have clerk's offices as well, where stakeholders' submissions are managed in the same manner.

Most submissions in the reporting period, directly sent to the Management of PE EPS referred to employment applications, as well as applications for financial aid. In case when a submission is an employment application, PE EPS entered it in its base of candidates and informed the stakeholder, and hence these submissions are not shown in the Table 1.

*Table 1 The review of stakeholders' submissions at the HQ of PE EPS*

Item No.	Submission date	Applicant	Reclamation/Complaint subject	Decision (to be entered after solving procedure for reclamation and/or complaint is completed)
1	01.02.2021	Natural person	A request for information on implemented projects for the promotion of the environment in the period between 2017 and 2020; future projects planned to be implemented in the coming 3 to 5 years	The Applicant was provided with a table including the projects and their implementation level
2	05.02.2021	Lawyer	A request for information on who is obliged to pay electricity, i.e., who is the addressee for the electricity bill at the address of the natural person	The Applicant was informed that, at the provided address, no natural person listed in the request was registered, but some other users of electricity were
3	09.02.2021	The Association of Young Farmers	A request for information regarding the Rulebook for supporting investments into agricultural economy tangible assets in the electrification of fields	The request was forwarded to the Distribution System Operator on 9th February 2021 as this matter was under its competence
4	12.02.2021	Law office Bulatović & Partneri	A request for submitting official evidence on records kept for presence at work, using annual leave and absence from work due to inability to work, of the respondent employee in the period between 5th November 2019 and 19th May 2020.	The Applicant's request was rejected in line with the Personal Data Protection Act
5	17.02.2021	Natural person	A request for information regarding the location of TS 110/10 kV Autokomanda	The Applicant was informed that this request is under the competence of EPS Distribucija and that it was forwarded to them for further processing e-mail
6	22.03.2021	Magistrates Court in Prijepolje, the office in Nova Varoš	A request for informing the court on the act about the risk assessment for HPP Kokin Brod	The Applicant was informed that the branch Drinsko-Limske HPPs, the organization unit Limske HPPs in Nova Varoš, Kokin Brod HPP had the Act on risk assessment in protecting assets, person and business, filed under No. 12.01.-301983/1-2019 on 30th May 2019 with validity starting on 31st May 2019
7	29.04.2021	Natural person	A request for submitting information on debts for the natural person	The Applicant's request was rejected under Article 185 of the Energy Law e-mail
8	07.05.2021	Natural person	A complaint for non-issuing a certificate for electrification potentiality of the agricultural economy	The Applicant was referred to Elektro distribucija Srbije, e-mail: ods@ods.rs e-mail
9	19.05.2021	Natural person	A request for clarifying a reason for removing the metering location reading route from the bill	The Applicant was provided with information that each electricity bill includes the address data and that the reading route is internal information,

Item No.	Submission date	Applicant	Reclamation/Complaint subject	Decision (to be entered after solving procedure for reclamation and/or complaint is completed)
				irrelevant to employees at PE Pošta Srbije e-mail as of 26th May 2021
10	21.05.2021	Lawyer	Claim for damages	The Applicant was referred to Elektrodistribucija Srbije d.o.o Belgrade
11	29.06.2021	Lawyer	A request for information on issuing a certificate for the company shares	The Applicant was informed that PE EPS had not changed its legal form, i.e., it had not become a joint stock company; for issuing a certificate on registering the present and former employees in this public company, the Applicant may refer to the Ministry of Economy, in charge for issuing these certificates or to check this information on the web site of the Ministry.
12	02.07.2021	Natural person	A request for making a fine census of lots within the municipality of Lajkovac	The Applicant was informed that the fine census of the subject households would be scheduled and made in the near future E-mail
13	13.07.2021	Legal person	A request for information whether there is a possibility to cancel electricity supply for two or three months	The Applicant was referred to Elektrodistribucija Srbije d.o.o Belgrade
14	14.07.2021	Natural person via attorney	A request for invalidating the appellate notice and write off the payment claim in its entirety as unfounded.	The Applicant was referred to visit the Division for the guaranteed supply support Smederevo, Velika Plana office, or to address them via e-mail at reklamacije@eps.rs
15	16.08.2021	Natural person	A request for solving the issue with the backyard, by demolishing the garages lot	The Applicant was informed that PE EPS is not the owner of the subject lot and that he/she should address to the public enterprise for coal exploitation Resavica, registered as the owner of this lot
16	03.09.2021	Natural person	A request for information regarding EPS shares that the employees subscribed for in 2008	The Applicant was provided with the Notice
17	16.09.2021	Natural person	A request for information about the year when the natural person from the request was registered for the metering location and whether there are some other registered buyers at the same metering location.	The Applicant was provided with the Notice
18	08.10.2021	Natural person	A call for amicable settlement of the disputable issue with a warning before the lawsuit	The Applicant was provided with the Reply
19	29.10.2021	Lawyer	A letter indicating legal consequences created by the delivery of the bill to the Applicant for the period between October 2018 and February 2021	The Applicant was provided with the Reply to the letter
20	04.11.2021	Lawyer	A request for information whether JPS, on 4th April 2019, received the Conclusion of the Committee for approving new employment and additional work engagement in public fund beneficiaries 51, No. 112-305572019 as of 26th March 2019 from the Ministry of Mining and Energy.	The Applicant was provided with a reply via the letter
21	14.12.2021	Natural person	An objection to the Decision and reapplication for damages.	The Applicant was provided with a reply to the objection

Item No.	Submission date	Applicant	Reclamation/Complaint subject	Decision (to be entered after solving procedure for reclamation and/or complaint is completed)
22	17.12.2021	Lawyer	A request for submitting information whether the 320 kg passenger's elevator ORONA, the navigation lock Djerdap 2, functions properly and whether the main board was replaced by the company ELEVATOR	The Applicant was provided with the Reply
23	28.12.2021	Natural person	A request for information on whether PE EPS has some land on the territory of Belgrade which may be leased.	A reply was sent to the Applicant by e-mail



### 3. Branches

#### 3.1. Branch MB Kolubara

MB Kolubara is the backbone of Serbian energy and a basis of the stable supply for the Serbian thermal power plants. Branch MB Kolubara is the largest branch within the PE EPS system and a leader in coal production both in Serbia and in the Balkans.

Branch MB Kolubara considers its business success as an integral part of the whole social community advancement. Therefore, one of the most important duties of MB Kolubara is to take care of continuous promotion of those activities being preconditions for the advancement of the local community and the country.

Socially responsible operations of the greatest lignite producer in the Balkans are based on obeying the laws, transparent business, investing in employees, environmental protection, high-quality work standards and introducing quality systems, maintaining and improving customer's confidence, as well as cooperation with the social community, which is most efficiently exercised through helping institutions which take care on improving people's spirit and health. Through various projects and investments in culture, sport, health, education, and environmental protection, as well as through participation in numerous humanitarian actions, MB Kolubara shows a high level of socially responsible operations and care for the local community. MB Kolubara staff take an active role in solving citizens and institution issues. Particular care is taken of local self-governments where the coal is exploited: Lazarevac, Lajkovac and Ub. MB Kolubara leads in humanitarian actions, aiming to help the groups on the margin and the most vulnerable society members. In 2021, various activities with stakeholders were executed. In the process of moving Vreoci, in 2021, the Public Enterprise for Construction of Lazarevac, the Municipality of Lazarevac and end beneficiaries of the constructed facilities at the site Rasadnik in Lazarevac, signed the Taking-over protocols for legitimated facilities, as follows: roads, water supply, sewers, rainfall drainage, EDB grid, heating installations. The contract for moving electric power facilities was signed for providing the outdoor lighting in Velimira Stepanovića street in the local community Vreoci. The Public Enterprise for Construction of Lazarevac, in its letter dated 26th February 2021, provided the Notice on yielding the right to use, manage, maintain and arrange traffic roads with infrastructure (water supply, sewage, precipitation drainage and public lighting) within the part of the cemetery complex Lazarevac 2 in Lazarevac. Upgrading and reconstruction of the primary school in the place called Crne Medje, physical education hall and construction of the boiler room were fully completed (Figure 3).



*Figure 3 The primary school in Crne Medje*



PE EPS Branch MB Kolubara, finances all activities for the projects related to the opening of OCM Radljevo, executed by the Municipality of Ub and all by the signed Agreement on regulating mutual relationships due to the opening of OCM Radljevo – phase I (PE Electric Power Industry of Serbia No.12.01.524367/1-16 and the Municipality of Ub No. 352-24/16-01 as of 13th December 2016).

Concerning the above-mentioned Agreement/Annexes, and based on the Report, in 2021, several contracts/annexes to contracts were concluded for financing the public purpose facilities on the territory of the Municipality of Ub: for the Technical Centre of the Utility Public Company Djunis in Ub – the second (final) stage and the sports dome and court – running track at SRC Školarac, for construction and repair of children playgrounds and playing surfaces in Ub, reconstruction of Prvog Maja street in Ub, reconstruction of the facilities – the village house in Takovo, construction of the street connection between Miloš Veliki street and Milana Munjasa street – Lepeza 2, works on construction, furnishing and connecting wells B-15 and B-17 at Takovo spring in Ub, repair of the facility – the village house in Banjani. The agreements for financing the reconstruction of the green market in Ub, reconstruction and upgrade of the city swimming pool in Ub, work on construction, furnishing and connecting wells B-15 and B-17 at Takovo spring in Ub, obtaining land for construction of public purpose facilities in the urban settlement Murgaš-Novo Naselje on the territory of the Municipality of Ub, were all annexed. The cooperation with local self-governments on the territories of Municipalities of Obrenovac, Ub, Lajkovac and Lazarevac has been kept by concluding new agreements on activities in eliminating consequences due to mining activities for the period 2021-2022. In terms of implementation scope of these agreements, and based on the 2021 Report, PE EPS –branch MB Kolubara, solely with its funds and use of its machines and men, and in accordance with dynamics of work in the open cast mines, provided smooth execution of works on repairing road network (local roads, streets and other public areas). In this way:

- for the territory of the town Municipality of Lazarevac, it transferred 9305m<sup>3</sup> of material (7605m<sup>3</sup> of trench gravel, 320m<sup>3</sup> of overburden and 1380m<sup>3</sup> of trench sand);
- for the territory of the Municipality of Ub, it transferred 1908m<sup>3</sup> of material (1908m<sup>3</sup> of trench gravel);
- for the territory of the Municipality of Lajkovac, it transferred 1844m<sup>3</sup> of material (1674m<sup>3</sup> of trench gravel and 170m<sup>3</sup> of overburden);
- for the territory of the Town Municipality of Obrenovac, it transferred 4491m<sup>3</sup> of material (4491m<sup>3</sup> of trench gravel).

The construction of the north ring road around OCM Radljevo and the assembly site for OCM Radljevo is ongoing, and works are expected to be finished early in 2022. According to the Law on Mining and Geological Explorations, technical and biological reclamation and landscaping have to be executed for environmental protection, regeneration, reclamation and arrangement of the impaired surfaces. The recent course the biological reclamation has had two paths: agricultural and forest reclamation. Works on the impaired land reclamation have been done after exploitation is finished, and in line with design documents. Further, Kolubara MB has to responsibly manage the land it occupies. Within the scope of the agricultural reclamation, 96.84 ha has been reclaimed, and 13.60 ha has been expropriated, i.e., in total 110.44 ha with the crops: apples, corn, wheat and sunflower. As for the forest reclamation, the following areas have been reclaimed and leased to other users: 65.97 ha, reclaimed forest and forest land 753.73 ha, expropriated forests within the economy unit of Kolubara MB 192.34 ha, i.e., in total reclaimed 1,012.04 ha.



*Figure 4 The initiation of wheat flowering and trimming fruits*

Branch MB Kolubara executed works on clearing cut in some areas of the local community Zeoke around crofts, the local community Junkovac next to the road, clearing firefighting road in the local community Vreoci, for routing forest and firefighting roads in the local community Mirosaljci, clearing the dam on Paljuvi Lake.



*Figure 5 Paljuvi Lake*

In the first half of 2021, the contract – Works on implementation of the environmental protection project – green protection area next to the fire station in Mali Crljeni, and the contract for Investigating surface and wastewater quality and soil quality, were signed, both with the 12 months implementation time. In the same period, several meetings were held in the organizational unit Projekt, which topics, among others, included forming a green area at the dump site Polje B and forming a green area next to the road Baroševac – Medoševac.

Furthermore, a number of activities in the field of environmental protection have been conducted within Branch MB Kolubara affected zone, such as:

- Self-monitoring of air quality is performed by automatic analysers PM10, PM2.5, NO/NO2/NOx, SO2, CO and O3 which are located in the mobile laboratory. Measurements are performed at 6 measuring points in the vicinity of open cast mines during the measuring period of 30 days, twice a year (winter and summer). External laboratories perform interlaboratory measurements as needed;
- Water monitoring (waste, mining, surface water) is performed at 47 measuring points;
- The regular calibration of noise gauges was done at IMS Institute;
- The laboratory for environmental protection accredited within the Department for Environmental Protection in OCM, in the period between 22nd and 25th December

2021, successfully participated in the PT scheme for air quality parameters NO/NO<sub>2</sub> and O<sub>3</sub> in Zagreb;

- Continuous measurements of emissions affecting air quality have been done by the accredited laboratory at the Institute for Occupational Protection JSC in Novi Sad;
- A new contract for providing services related to hazardous waste management – contaminated absorbents, oiled cloth, wiping cloths and protective clothing, index number 15 02 02\*, between PE EPS branch MB Kolubara and “Investfarm-impex” doo Belgrade, was signed and put into effect;
- A new contract for providing services related to hazardous waste management – metal waste contaminated with hazardous matters – oiled bearings, index number 17 04 09\*, between PE EPS, branch MB Kolubara Lazarevac and “Kemeko” doo Valjevo, was signed and put into effect;
- Preparation and implementation of the project “Construction of the wastewater treatment plant” within OC Prerada, branch MB Kolubara (testing on the pilot plant, preparation of the required documents, procurement of the equipment, commissioning).

*Table 2. The review of stakeholder submissions in the Branch MB Kolubara*

<b>Item No.</b>	<b>Submission date</b>	<b>Applicant</b>	<b>Reclamation/Complaint subject</b>	<b>Decision (to be entered after solving procedure for reclamation and/or complaint is completed)</b>
1	04.02.2021.	Natural person	Rent of the solidarity residence	A reply was sent to the stakeholder.
2	09.02.2021.	Natural person via Lawyer	A request for buying the solidarity residence	A reply sent to the lawyer
3	05.03.2021.	Local self-government	A request for repairing the Culture Center in Vreoci	A reply sent to the stakeholder
4	05.03.2021.	Local self-government	A request for moving the tombstones in Vreoci	A reply sent to the stakeholder
5	05.03.2021.	Local self-government	An application regarding the construction of flats at Rasadnik site	A reply sent to the stakeholder
6	08.03.2021.	Local self-government	An application for arranging the area of the churchyard and road around the church in Vreoci	A reply sent to the stakeholder
7	08.03.2021.	Local self-government	A request for information about building the Kusadak settlement and public facilities	A reply sent to the stakeholder
8	08.03.2021.	Local self-government	A request for construction of the fishing house in Vreoci	A reply sent to the stakeholder
9	12.03.2021.	Local self-government	A request for delaying further taking over of expropriated objects and households within the area of the cadastral lot Vreoci	A reply sent to the stakeholder
10	24.03.2021.	Natural person	Expropriation – setting the fee for real estate being formerly owned in Vreoci	A reply sent to the stakeholder
11	23.04.2021.	Natural person via Lawyer	Payment of the salary difference	A reply sent to the lawyer
12	10.05.2021.	Natural person via Lawyer	A request with an initiative for modifying the plan document regulating the affection area of the OCM Radljevo	A reply sent to the lawyer
13	31.05.2021.	Local self-government	A request for providing technical assistance in removing the poplar trees	A reply sent to the stakeholder

Item No.	Submission date	Applicant	Reclamation/Complaint subject	Decision (to be entered after solving procedure for reclamation and/or complaint is completed)
			next to the road Vreoci-Arandjelovac	
14	10.06.2021.	Legal person	An application for issuing a written approval for releasing waste waters from the rainwater collectors of the company Xella Srbija doo into the channel Crne vode in Vreoci	A reply sent to the stakeholder
15	21.06.2021.	Natural person via Lawyer	A request for providing adequate employment for a close family member of the deceased employee, in line with his/her education level, and all in accordance with Article 5 of the Collective Agreement	A reply sent to the stakeholder
16	21.06.2021.	Natural person	Problems of the households within some parts of Baroševac, where the regional road Vreoci – Arandjelovac runs by	A reply sent to the stakeholder
17	28.06.2021.	Natural person	Anonymous submission	A reply was sent to the Secretary General of the President of the Republic of Serbia
18	07.07.2021.	Natural person	A request for information on the exact date for the real estate census in CL Skobalj	A reply sent to the stakeholder
19	14.07.2021.	Natural person	A request for buying the solidarity residence	A reply sent to the stakeholder
20	PE EPS - 19.08.2021.	Natural person	A request for providing adequate accommodation	A reply sent to the stakeholder
21	25.08.2021.	Natural person	An application for supplying drinking water within the truck tank	A reply sent to the stakeholder
22	10.09.2021.	Local self-government	Connection to the hydro-technical installation of the sports and recreation centre Kolubara	A reply sent to the stakeholder
23	20.09.2021.	Legal person	An application for construction waste disposal	A reply sent to the stakeholder
24	25.11.2021.	Legal person	An application for using the no-category road	A reply sent to the stakeholder
25	03.12.2021.	Natural person	An application for paying the auxiliary facility	A reply sent to the stakeholder
26	09.12.2021.	Natural person	An anonymous report of the breach of duty	A reply sent to the Ministry of Mining and Energy
27	PE EPS 06.12.2021.	Local self-government	Expropriation	A reply sent to the stakeholder

### 3.2. Branch Djerdap HPP

The report on cooperation with stakeholders of the Branch HPP Djerdap refers to the period from 1<sup>st</sup> January until 31<sup>st</sup> December 2021. It presents projects and activities done in the organizational units of the Branch and is the concern of cooperation with stakeholders. The report is made in accordance with the Stakeholder Engagement Plan of PE EPS Belgrade, HPP DJerdap Branch (January 2019), as well as the internal procedure of the integrated management system, Organization Context.

The report was prepared based on data obtained from organizational units of the Branch DJerdap HPP that come into contact with stakeholders (HPP DJerdap 1, HPP Djerdap 2, Vlasinske HPP, HPP Piroć, Directorate for Modernization and Revitalization, Directorate for Production, Directorate for Legal and General Affairs, Sector for Coastal Maintenance, Technical Service, Environmental Protection Centre, Quality Centre, etc.).

During the period from 1<sup>st</sup> January until 31<sup>st</sup> December 2021, the following cooperation with stakeholders was recorded at Djerdap HPP Branch:

- The Republic Water Directorate within the Ministry of Agriculture, Forestry and Water Management, as the competent authority for the implementation of the Sofia Convention (The Danube River Protection Convention) is a beneficiary of the international project We Pass-facilitating fish migration and conservation at the Iron Gates funded by the European Commission (DG REGIO). The main goal of the project is to collect data that should in later phases help solving the issue of the passage of migratory fish species, primarily through Djerdap 1 and 2 dams, which has not been possible for decades. Many of these species, such as beluga and sturgeon are listed as endangered species and they also represent the symbols of the Danube, thus their conservation and betterment are the priority within EU Strategy for the Danube Region (EUSDR) 2011.

In this regard, on 18<sup>th</sup> November 2021, a video conference of the seventh meeting of the Steering Committee of the We Pass project was held, where it was concluded:

- Scientists and engineers agreed that the establishment of fish lanes is technically feasible at the dams in the system of the Branch Djerdap HPP. However, it is necessary to take a closer look at the specificity of each location, the applied solutions, its technical elements and expediency.
- The issues that need to be solved in the following period, to start the implementation of the project in 2024, concerning the strategy of ensuring the long-term efficiency and profitability of the project, as well as the mobilization of its financing.
- Considering the continuous deterioration of the Danube sturgeon stock, the decision should not be delayed after 2024, when the results of the WePass project with the Preliminary Design and estimated costs will be available.
- Political commitment (Ministerial Declaration) with concrete actions, as well as timelines for projects are of key importance for its implementation, but the Danube River Basin Management Plan (DRBMP) alone may not be sufficient to initiate the necessary implementation.
- The International Commission for the Protection of the Danube River planned to organize a workshop on hydropower (ICPDR Hydropower Workshop 2020), from 25<sup>th</sup> to 26<sup>th</sup> March 2020 in Vienna. Due to the coronavirus pandemic, the workshop was held via video conference on March 24<sup>th</sup> and 25<sup>th</sup>, 2021. On that occasion, the representative of the hydropower sector, the director of the Coastal Maintenance Sector in the Branch Djerdap HPP, held a presentation (The Effects of Construction and Operation of Iron Gate 1 and Iron Gate 2 Hydropower and Navigation Systems with Special Reference to the Riparian Land Protection and Monitoring System) within the topic related to the exchange of experiences related to mitigating the impact of

hydropower plants on the environment.

The implementation of the project for the reconstruction of the navigation lock "Djerdap 1 HPP" which was started on 6<sup>th</sup> July 2020, during which the navigation lock was at a standstill, was completed on 26<sup>th</sup> July 2021. The modernized and reconstructed navigation lock at HPP "Djerdap 1" was put into operation by the President of the Republic of Serbia and the Head of the EU Delegation in Serbia. The investor of the works on the reconstruction of the navigation lock was the Ministry of Construction, Transport and Infrastructure (MGSI), and the contractor is the Consortium DSD Noell GmbH-Germany, Feromont inženjering d.o.o. Belgrade and Elektromontaža ad Čačak, while the end user is the Public Enterprise "Electro Power Industry of Serbia" Belgrade. The total value of the project was EUR 28.5 million, from which EUR 11 million was a donation from the EU. The submission of operational data on the transfer of vessels through Djerdap 1 navigation lock to the Ministry of Construction, Transport and Infrastructure, as well as their forwarding to the Danube Commission in Budapest has continued since July 2021.

To continue the revitalization of the hydro units at HPP "Djerdap 1" with the Russian contractor OJSC "Siloviye Mashiny" from St. Petersburg on 13<sup>th</sup> August 2020, amendment No. 11 to the basic Contract was concluded in 2018, according to which works on the last, sixth stage of the contract was to start on 1<sup>st</sup> October 2020. The remaining hydro turbine equipment for Stage 6 of the revitalization was delivered on 24<sup>th</sup> September 2021 at HPP "Djerdap 1", while the start of work on hydro unit A3 was postponed for 2022.

Based on long-term successful inter-institutional cooperation, during the navigation of the ship "Kozara" via the lower course of the Danube, on 21<sup>st</sup> October 2021, a visit was made to the main facility of the Djerdap Hydropower and Navigation System - HPP "Djerdap 1". With the expert technical support of the hydropower plant staff, thirty members of the Novi Sad River Flotilla Command, under the leadership of the frigate captain, toured the hydropower plant and the navigation's lock, during which the visitors were introduced to the details of importance for the functioning of the production and navigation system.

In accordance with the duties of the 99<sup>th</sup> session of the Serbian-Romanian Mixed Commission, the Serbian side, after the conclusion of the contract with the Contractor, on 27<sup>th</sup> November 2020 introduced the contractor into the works, which commencement the works on the additional protection of the waterfall of the HPP "Djerdap 1" spillway dam in accordance with the project documentation and the adopted dynamic plan. It is planned that rehabilitation works on the Serbian side of the waterfall will be completed in two years. According to the dynamics of the works, completion of the works on the Serbian side is expected in early 2022. In order to continue the works on the Romanian part of the waterfall of the spillway dam, the Romanian investor has concluded a contract with the contractor and is carrying out activities to obtain a permit for the execution of the works from his competent authorities.

The revitalization of HPP "Djerdap 2" is in the phase of preparation, and in 2021, a conceptual solution for the reconstruction of HPP "Djerdap 2" was prepared. The technical and economic aspect of the future revitalization is detailed, elaborated and presented in this document.

#### *Navigation lock "Djerdap 2":*

In the period from 1<sup>st</sup> January 2021 until 31<sup>st</sup> December 2021, a total of 1,477 ships were transferred through the "Djerdap 2" navigation lock, thereof 6,030 vessels, 10,528,905 tons of carrying capacity, i.e. 4,434,346 tons of goods were transhipped.

It was observed that the introduction of a questionnaire in Serbian, English, German and Romanian, which has been handed out to users of the transfer service since 2020, has provided positive results, and this practice was continued in 2021, all with the aim of improving services.



Questionnaire		Anketni list		Sondajule		Datum prolaska:	
Fragebogen		Anketa		Anketa		Date	
<p>Напомена: Одредба за руковање Бродском преводницом – ХЕ Дјердап 2</p> <p>For the purpose of improvement of our services, you are kindly asked to reply to below stated questions.</p> <p>Молимо Вас да одговорите на следећа питања (дајте оцјену на скали од 1 до 5)</p> <p>Auf Grund der Besserung unserer Leistungen, bitten wir Sie auf folgende Fragen zu antworten.</p> <p>Для улучшения наших услуг, просим ответить на следующие вопросы (дать оценку)</p>							
Question	Питање	Intrebare	Mark	ОЦЕНА (X)			
Unfrage		Вопрос	Marka	1	2	3	4
1. Дужина чекања у сидришту	Waiting time at anchorage	Тимп де астераре în zona de ancorare					
2. Дужина процеса спровођења	Length of passage	Дурина процесулу де ешваре					
3. Комуникација са руководећем бродском преводницом	Communication with the navigation lock operator	Комуникација са оператору ешваре					
4. Квалитет комплетног процеса спровођења	Quality of entire passage	Калитате интегралу процес де ешваре					
5. Сугестије (ако има)	Suggestions (if any)	Sugestii (dacă există)					
<p>Оцене:</p> <p>1 - веома незадовољан very dissatisfied sehr unzufrieden foarte nemulțumit совсем неудовлетворительно</p> <p>2 - незадовољан dissatisfied unzufrieden nemulțumit неудовлетворительно</p> <p>3 - делимично незадовољан partly satisfied teilweise zufrieden частично удовлетворительно</p> <p>4 - задовољан satisfied satisfact satisfact удовлетворительно</p> <p>5 - изузетно задовољан very satisfied sehr zufrieden foarte satisfact веома удовлетворительно</p> <p>Молимо да овај папир вратите одмах или код наредног проласка кроз нашу преводницу.</p> <p>You are kindly asked to submit this questionnaire to us immediately or on the occasion of your next passage through the navigation lock at HPP Djerdap 2.</p> <p>Wir bitten Sie dieses Papier gleich oder bei dem nächsten Durchgang durch unsere Schleuse zurückzugeben.</p> <p>Vă rugăm să înaintați prezentul document imediat sau la următoarea trecere prin eșua noastră.</p> <p>Просим вернуть этот документ сразу или при следующем проезде через наш шлюз.</p>							
Name of Vessel, Country of Origin		Denumirea navei, țara de origine		Person in Charge of Vessel			
Назив пловила, земља порекла		HPP Komanovo S.R.L.		Одговорна личност			
Name des Wasserfahrzeugs, Herkunftsland		HPP Komanovo S.R.L.		Verantwortliche Person, Name, Adresse			
Називење судна, земља порекла		HPP Komanovo S.R.L.		Водитељ судна			

Figure 6. The questionnaire – Evaluation on the performed service of the ship transfer Djerdap 2

Furthermore, the following has been done at Branch HPP Djerdap in the given period, according to the agreements with local self-governments:

#### Municipality of Negotin (HPP "Djerdap 2"):

- The solid fuel boiler was inspected and repaired, the old one was dismantled and a new solid fuel boiler was installed in the "Stanko Paunović" home for children and youth in Negotin;
- The production and installation of a metal cover for the water outlet in the laundry room was carried out, as well as works on painting the wall surfaces and the ceiling with preliminary smoothing of the damaged surfaces in the Pre-school Institution "Pčelica" in Negotin;
- Based on the request of the Municipality of Negotin, the repair of the boiler was carried out, as well as the replacement of pipes in the municipal building;
- At the request of PUK "Badnjevo" Negotin, scaffolding was installed to replace the old and connect the new traffic lights in the Sports Hall in Negotin;
- Stairs for the catamaran were made according to the request of the Tourism Organization of the Municipality of Negotin;
- Based on the sent letter and the consent of the director, a review of the lighting on the premises of the shooting ground in Negotin was carried out;
- The installation of the goal structure on the field for indoor soccer in Negotin Forest Park was completed;
- In the Church of the Holy Trinity in Negotin, the church clock was cleaned and lubricated, while in the parochial home in Negotin, the route was marked for the laying of power cables on the premises of the home;
- On 17th March 2021, the Negotin Red Cross in cooperation with the Institute for Blood Transfusion organized a voluntary blood donation campaign at HPP "Djerdap 2".

#### City of Pirot (HPP Pirot):

- Regional Dispatch Centre Kruševac filled out a questionnaire regarding user satisfaction in order to improve the service of generation and delivery of electricity at HPP "Pirot", where it rated good organization, communication and cooperation with an average score of 5.
- In May 2021, at the request of Srbijašume - Forestry "Pirot", water discharge from the artificial reservoir of lake Zavoj was reduced due to fish spawning.
- To the headquarters for an emergency in the city of Pirot, a 10 kV diesel generator was

lend for use in the immunization of the population of the city of Pirot.

*Municipality of Surdulica (Vlasinske HPP):*

- On 14<sup>th</sup> September 2021, at the location of HPP "Vrla 3" in the village of Masurica, a joint practical-demonstration exercise was held between the Fire Department "Vlasinske HPP" Surdulica and the Department for Emergency Situations - fire rescue unit of the MUP from Surdulica. Exercise aimed to demonstrate the joint work, cooperation, skills and abilities of the members of VJ "Vlasinske HPP" Surdulica and VSJ Surdulica during firefighting in the carpentry workshop room at HPP "Vrla 3".

In the reporting period, there were no new activities in the field of planning cooperation with stakeholders, nor the creation of new SEPs, or training related to cooperation with stakeholders.

Based on ongoing consultations with Energoprojekt, the Faculty of Electrical Engineering and Mechanical Engineering of the University of Belgrade, in the coming period the completion of the Feasibility Study with Preliminary Design for the revitalization of HPP "Djerdap 2" will be made available to stakeholders. By further contractual obligations, after the preparation and acceptance of the Feasibility Study with the Preliminary Design, the Tender Documentation for the revitalization will be prepared, while the implementation itself is expected in the second quarter of 2022.

*Table 3 The review of stakeholder submissions in the Branch HPP Djerdap*

Item No.	Submission date	Applicant	Reclamation/Complaint subject	Decision (to be entered after solving procedure for a reclamation and/or complaint is completed)
1	15/01/2021	Municipal administration of Golubac municipality	The applicant requested the issuance of a certified photocopy of the case file on the expropriation of cadastral plots 1105 and 1125 in KO Vinci	Submitted the requested documentation to the applicant
2	19/02/2021	Natural person	The applicant requested the documentation required for the registration of ownership rights to the apartment	The applicant was provided with the original of the Sales Contract of the apartment
3	15/04/2021	Natural person	Issuance of a document certificate under the Sales Contract of the apartment	The applicant was told that we do not have the requested documentation
4	11/05/2021	Natural person	Issuance of a certificate of use of the road on the cadastral plot 3486 KO Pakleštica	The applicant was told that we do not have the requested documentation
5	15/07/2021	Natural person	The applicant requested delivery of the compensation contract for the expropriated cadastral plot 1554 KO Dobra	The applicant was told that he needs to amend his request in order to prove the existence of a legal interest in issuing the requested documentation
6	18/08/2021	Natural person	The applicant requested delivery of the Expropriation Contract	The original of the Expropriation Contract was delivered to the applicant
7	08/11/2021	Ministry of Health - Department for Sanitary Inspection, Department for Sanitary	The applicant requested delivery of the decision on the appointment of the responsible person for the	The applicant was sent a response and a decision on changes to the act on risk assessment in PE EPS Belgrade



Item No.	Submission date	Applicant	Reclamation/Complaint subject	Decision (to be entered after solving procedure for a reclamation and/or complaint is completed)
		Supervision, Belgrade	implementation of anti-epidemic measures	
8	26/11/2021	Natural person	The applicant requested documentation for the legalization procedure	The original of the amended Contract no. was delivered to the applicant
9	26/11/2021	Municipal Attorney's Office of the Municipality of Golubac	The applicant requested the delivery of documentation for registration of public property rights	The Contract was delivered to the applicant.

### 3.3. Branch "Panonske CHP"

This report was compiled with the aim of monitoring the implementation of the Plan of cooperation with stakeholders of the Panonske CHP, which this Branch prepared and made available to the public in the first quarter of 2019. The obligation to make the report leads from the Corporate Plan for Cooperation with Stakeholders, the Plan for Cooperation with Stakeholders of Panonske CHP, as well as indirectly, from internal procedures - Business Communication PE-09 and Organizational Context PE-90.

The Branch "Panonske CHP" has three thermal power plants, each of which has its own specifics in operation. In order to follow up with certainty the recording of all activities that could be interpreted as cooperation with stakeholders, a written consultation was carried out with the directors of thermal power plants. After talking with their sector heads, they submitted the requested answers.

The Branch Panonske CHP produces electricity and thermal energy and also has licenses for fuel storage and trade (gas, oil and oil derivatives).

Despite the fact that 2021 was also the year when the measures to prevent the Covid-19 pandemic were still in force, the Branch Panonske CHP adjusted its activities and implemented them according to plan. In the period from January 1st to December 31st 2020, the following activities were executed in "Panonske CHP" and these included communications with stakeholders:

- Regular communication with competent institutions was maintained;
- Due to the changes in the energy market in 2021 and the increase in the volume of production, communication with customers and suppliers has also been intensified;
- The preparation of the Feasibility study with the Preliminary Design of the construction of heat accumulators in CHP Novi Sad has been completed and the location conditions for construction have been obtained;
- Meetings were organized with representatives of the European Bank for Reconstruction and Development (EBRD), the City of Zrenjanin, the City Heating Plant of Zrenjanin and PE EPS, in order to determine the current situation and the probable possibility of cooperation on the project of building a solar-thermal plant with an underground heat storage facility at the location at the CHP Zrenjanin;
- Cooperation with the Faculty of Technical Sciences in Novi Sad is continued, through a donation for the organization of an international conference, as well as to provide students with the opportunity to complete professional practice in the Branch's facilities.

In addition, regular activities including communication with stakeholders were carried out according to plan.

Table 4 The review of stakeholder submissions in the Branch Panonske CHP

Item No.	Submission date	Applicant	Reclamation/Complaint subject	Decision (to be entered after solving procedure for a reclamation and/or complaint is completed)
1	07/06/2021	Ministry of Internal Affairs Department for Emergency Situations Directorate for Emergency Situations in Novi Sad	Adoption of the Fire Protection Plan	/
2	30/07/2021	Provincial Secretariat for Urban Planning and Environmental Protection	Control of actions according to the provisions of the Law on Integrated Prevention and Control of Environmental Pollution	It was found that there was no illegality
3	23/11/2021	Republic Inspection for Environmental Protection Sector for supervision and preventive action in the environment Accident Department	Control of the Accident Prevention Policy (SEVESO lower order facility)	It was found that there was no illegality
4	2021	Republic of Serbia Republican Bureau for Statistics	Annual reports Form HEM-1 Research on the consumption of chemicals in the past year Form VOD-1 Research on the use and protection of water from pollution in the past year Creating forms: - IND-1 Monthly Industry Survey - IND-21 Annual Industry Survey - EN- 4.15E Annual energy balance - consumption of energy and fuel in industry	/
5	01/07/2021	Natural person	On the basis of the Law on Free Access to Information of Public Importance, a natural person sent an inquiry about the status of the power lines on the area of "Rimski Sančevi"	Referral to Electric Distribution of Serbia
6	21/12/2021	Provincial Secretariat for Urban Planning and Environmental Protection Department for Inspection Affairs	Regular field, inspection supervision	A measure has been determined - handing over hazardous waste that is under supervision to an entrepreneur or a legal entity authorized for waste management. The measure was carried out.
7	07/07/2021 03/12/2021	Provincial Secretariat for Urban Planning and Environmental Protection environment	Extraordinary, office and field inspection supervision	It was established that the measures proposed during the previous inspection were fully followed

Item No.	Submission date	Applicant	Reclamation/Complaint subject	Decision (to be entered after solving procedure for a reclamation and/or complaint is completed)
		Department for Inspection Affairs Department for Control of Industrial Facilities, Regional Unit Sremska Mitrovica		
8	13/07/2021 06/10/2021	Provincial Secretariat for Energy, Construction and Transport	1. Decision on the use permit of the biomass hot water boiler 2. The decision determining and verifying the balance reserves of underground water at the source of PE EPS Belgrade, Branch of Panonsko CHP, CHP Sremska Mitrovica	/
9	30/07/2021	Provincial Secretariat for Agriculture, Water Management and Forestry Water Management Sector	Decision on water permit	/
10	24/08/2021	Provincial Secretariat for Energy, Construction and Transport Sector for Inspection Supervision in Energy Group for inspection supervision in energy, inspection of pressure equipment	Regular inspection supervision	/
11	01/01/2021- 31/12/2021	Conducting professional practice at CHP Novi Sad, 5 students (men) from the Faculty of Technical Sciences/	Practical teaching	There were no further questions, comments or conclusions
12	02/12/- 04/12/2021	Faculty of Technical Sciences Novi Sad	Donation as a help in finance the International ETIKUM Conference	/

### 3.4. Branch Drinsko-Limske HPPs



Figure 6 HPP Bajina Bašta

Drinsko-Limske Hydro Power Plants Bajina Bašta (DLHPP) is a branch within the Public Enterprise Electric Power Industry of Serbia (PE EPS), whose primary function is the production of electricity. The directorate and facilities of the branch are located in western Serbia, on the territory of the cities: Bajina Bašta, Nova Varoš, Mali Zvornik and Čačak. The DLHPP branch created this Cooperation Plan with stakeholders (hereinafter referred to as: Plan) with the aim of improving cooperation with individuals, communities, organizations and institutions that may be influenced by the activities of the branch, that are interested in these activities or may influence them. The Plan also describes how stakeholders can contact representatives of PE EPS and the DLHPP branch with their questions and complaints regarding the activities of the branch. The branch will monitor the implementation of the Plan and periodically update it by inserting new data and planned activities. The document also includes a complaint mechanism intended for stakeholders so that they can express their concerns regarding the activity or project of the DLHPP branch. The plan was prepared in accordance with the legislation of the Republic of Serbia, international standards required by the European Bank for Reconstruction and Development (EBRD), as well as other international financial institutions and in accordance with the internal procedures of PE EPS. The plan is an active document and will be regularly monitored, reviewed and updated as necessary

Drinsko-Limske Hydro Power Plants Bajina Bašta (DLHPP) has been operating as a branch within PE EPS since July 1st, 2015. The branch generates energy and produces drinking water (water supply lines “Perućac” and “Tara”). As a part of PE EPS, “Drinsko-Limske Hydro Power Plants”, Bajina Bašta comprises the following organization units:

- HPP “Bajina Bašta” Bajina Bašta
- “Limske HPP” Nova Varoš
- HPP “Zvornik” Mali Zvornik
- HPP “Elektromorava” Čačak

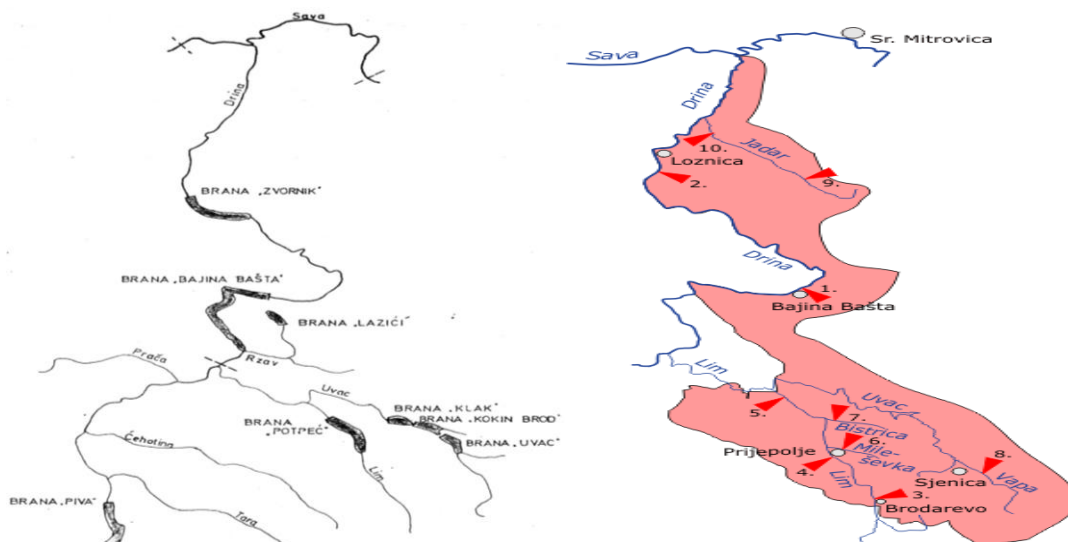


Figure 7 Dams in the Drina river basin and Drina river catchment area

As part of the DLHPP Branch, HPP “Bajina Bašta”, within the production capacities are included with the description and production of electricity in 2021:

1. HPP “Bajina Bašta” with 4 generators with a total available power of 420 MW and power generation of 1.859 GWh. Run-of-river HPP “Bajina Bašta” is the largest hydropower facility built on the Drina River in Perućac. The river watercourse is blocked up by a concrete dam with a high of 90 and 460 meters long. In the mechanical building, four generators with a total power of 420 MW were installed. HPP “Bajina Bašta” annually generates about 1.500 GWh.
2. Pump-storage HPP “Bajina Bašta” with 2 generators and a total available power of 614 MW and power generation of 699 GWh. The Electric Power System of Serbia also has one specific facility, the pump-storage hydropower plant “Bajina Bašta”, which was built as part of HPP “Bajina Bašta”. As a technological unit, it consists of the lower reservoir (the existing reservoir of HPP “Bajina Bašta”), the supply and drainage system, a machine building with two pump-storage power units of 307 MW each, the upper reservoir and the dam on Mount Tara.

The main purpose of PSHPP “Bajina Bašta” is to cover the peaks of the daily consumption diagram and seasonal shortages of electricity. The power plant produces an average of 600 GWh per year.

This facility, in generator mode of operation, is practically a hydropower plant with all its advantages - characteristics. In pumping operation, this facility has very rigid characteristics. The degree of utilization of the pumping-turbination cycle is 0.73, which defines this facility as a whole as a consumer. Natural inflow in the upper accumulation basin is insignificant in relation to the pumped quantities of water. These reasons point to the rational use of this facility in terms of engagement with the greatest possible power in generator operation in the shortest possible time. Engagement in pumping operation should be adjusted, as much as possible, to the shape of the load diagram, in terms of their increase and eventual reduction or prevention of overflow and facilitating the placement of technical minimums of thermal power plant generators.

It can be said that compared to the classic hydroelectric power plant, the pump-storage one does not use a renewable resource (except for the acceptance of the overflow). Therefore, it does not have the benefit of free fuel, but it is less dependent on hydrological conditions and significantly more on the state of the thermal power plant subsystem. The size of the useful storage volume (150 million m<sup>3</sup>; 190 GWh) classifies this facility as very convenient and usable in providing part of the cold reserve in the system.

As part of the DLHPP Branch, “Limske HPP“, the production capacities include:

1. HPP “Uvac“ with 1 generator with a total available power of 36 MW and power generation of 77 GWh;
2. HPP “Kokin Brod“ with 2 generators with a total available power of 22 MW and power generation of 85 GWh;
3. HPP “Bistrica“ with 2 generators with a total available power of 102 MW and power generation of 475 GWh;
4. HPP “Potpeć“ with 3 generators with a total available power of 51 MW and power generation of 226 GWh.

The production capacity of the DLHPP Branch is also HPP “Zvornik“ with 4 generators with a total available power of 126 MW and power generation of 593 GWh. Hydropower plant “Zvornik“ was built 93 kilometres from the mouth of the Drina into the Sava. This hydropower plant is a pre-dam run-of-river plant with two machine buildings. The machine building houses four vertical generators with Kaplan turbines with a total power of 126 MW.

The production capacities in the DLHPP Branch of HPP “Elektromorava“ are:

1. HPP “Ovčar Banja“, with total available power of 7.7 MW
2. HPP “Medjuvršje“, with total available power of 9.62 MW

The power generation in 2021 at HPP “Elektromorava“ is 64 GWh.

These hydropower plants are among the oldest facilities of the Electric Power Industry of Serbia (1954-1957). According to their characteristics, they practically represent distribution facilities.

As a whole, the generators of the Public Enterprise EPS branch of “Drinsko - Limske Hydro Power Plants“, d.o.o. Bajina Bašta have a total of 1.294 MW of available power, making up 15.49 percent of the total power potential of Serbia.

The power generation in 22 units of these HPPs with 4.077 GWh on an annual level represents 33 percent of the total production in all hydropower plants or 10.4 percent of the total production in the EPS system.

A capital overhaul – rehabilitation of the Pumped Storage Hydro Power Plant “Bajina Bašta“ (PSHPP) is a project for which preparations are being made and should start on 1<sup>st</sup> April 2023, and last for 2 years. Effective involvement of stakeholders is required in order to avoid and minimize social risks of the proposed PSHPP Project and to ensure that the project has long-term social acceptance. This document describes and involvement of stakeholders within the scope of the project. The plan emphasizes a systemic approach to involving stakeholders that will provide help to the project for the rehabilitation of PSHPP in developing and reflecting a constructive relationship with stakeholders during the implementation of the project.

In 2021, the following activities are planned and are in the process to be implemented:

- Development of the plan for detailed regulation with preliminary designs for the right bank of the Perućac reservoir from the HPP B.Bašta dam to the confluence of the Derventa River and the reservoir;
- Cleaning of the floating debris from the reservoir water surfaces within the Drina river basin, as well as removing trees and floating objects from the area of spillways (at the time when great water arrived and when enormous quantities of debris arrived);
- summer and winter maintenance work on roads in the hydropower plants within the Branch DLHPP;
- project for normalization of PSHPP Bajina Bašta operation and previous analysis for repairing and monitoring of the landslide Mandići and risk assessment;
- Feasibility Study with Preliminary Design for wastewater treatment in DLHE Branch.

In the coming period, it is planned to continue with activities on remedying the consequences of landslide on the shore of Bajina Bašta PS HPP, reconstruction and repair of roads around “Drinsko-Limske HPPs” reservoirs, arrangement of coasts around reservoirs, cleaning the floating debris from the water surface, brought by great water (particularly in the HPP Potpeć), further works on Tara Water Supply System, winter and summer maintenance of roads within the “Drinsko-Limske HPPs” .

The provisions of positive national legislation and the provisions of the PE EPS Stakeholder Engagement Plan represent legal grounds for including the stakeholders in the Branch.

The requests of International financial institutions financing certain projects are defined under the PE EPS Stakeholder Engagement Plan and shall be governed by the individual plans for engagement of stakeholders for each separate investment project.

When engaging stakeholders, DLHE Branch abides by the provisions of applicable laws and other regulations and bylaws of the Republic of Serbia.

The basic actions to be undertaken prior to adoption of the plan/study/document are the following:

- Use the media to inform the public on the details of disclosure of draft plan/study/document (i.e. on where the printed copies can be found, date and time when they can be viewed) and invite the citizens/organizations to submit comments and/or attend public debate. The citizens may request that answers to their comments should be replied to in writing;
- Organize public debate to present the draft plan / study / document (usually in the building of city administration or other suitable location);
- Process the comments from all stakeholders and amend the plan / study / document accordingly, and prepare the report stating the reasons for not taking into account certain comments;
- Submit the revised plan / study / document and the report to the competent institution which assesses whether all comments have been appropriately examined and processed.

Stakeholder Engagement Plan for DLHE Branch has been published at the official website of PE EPS ([www.eps.rs](http://www.eps.rs)) and at the official website of the Branch: (<http://www.eps.rs/cir/dlhe>).

*Table 5 The review of stakeholder submissions in DLHE Branch*

Item No.	Submission date	Applicant	Reclamation/Complaint subject	Decision (to be entered after solving procedure for a reclamation and/or complaint is completed)
1	19-Mar-21	Zaovine LC	Request for rehabilitation of the local road in the small village Mandići in Zaovine LC	Proceeded in accordance with the request
2	31-Mar-21	Divisional commissioner police colonel	Request for displacement of equipment for remote activation of whistleblowing system in 112 Operation center in Bajina Bašta	Request implemented
3	09-Apr-21	Natural person	Request for utilization of 80t hoist as at 16th April 2021	Request implemented
4	26-Apr-21	Natural person	A claim for damage.	Ongoing
5	28-Apr-21	Bajina Bašta municipality	Application for the continuance of cleaning and maintenance of road route Mitrovac-Perućac and Perućac-Rastište.	Construction maintenance division acted in accordance with the request

Item No.	Submission date	Applicant	Reclamation/Complaint subject	Decision (to be entered after solving procedure for a reclamation and/or complaint is completed)
6	29-Apr-21	University of Belgrade Faculty of Sport and Physical Education	Request for consent for approval of location utilization at the shore of Perućac lake	Replied, the lot for which the consent was requested is not in the ownership of PE EPS
7	10-May-21	Višegradska Serbian Orthodox Church Municipality	Request for water level maintenance as at 29 May 2021	Request implemented
8	11-May-21	Natural person	Application for utilization of 80t hoist as at 11th May 2021	Request implemented
9	14-May-21	Rača local community	Request for continuation of works on water supply network	Ongoing
10	14-May-21	Natural person	Renewal of request for landslide damages	Ongoing
11	03-Jun-21	Tara-Drina Tourism Organization Bajina Bašta	Application for replacement of deteriorated boards on Perućac	Implemented by machine and construction maintenance services
12	16-Jun-21	"TRIANGLE FISH" d.o.o. Zaovine bb	Request for joint road maintenance in Nova Vežanja	Reply to Letter-Application was submitted on 12th August 2021
13	21-Jun-21	72 special operations brigade of Serbian Armed Forces	Request for the realization of diving training of SAF members at Zlatarsko lake	Request approved
14	23-Jul-21	Natural person	Request for damages for 2020 and 2021	Ongoing
15	29-Jul-21	Perućac LC	Request for aid in playground renovation in the city center of Perućac	Request implemented
16	17-Aug-21	PE National Park Tara	Notice on upcoming activities at Kruščica hydro-accumulation	Realized
17	18-Aug-21	Natural person	A claim for damages	Ongoing
18	19-Aug-21	Natural person	A claim for damages	Ongoing
19	22-Sep-21	Sport for All Association 27/L Deligradska Beograd	Application for free of charge accommodation of 35-40 contestants of a two-day National-ecology-recreational counseling in Perućac, in the period from 15-17 October 2021, in the hotel Jezero	Application realized
20	27-Sep-21	Rača local community	Application to HPP management for the continuation of realization of works on water supply system, initiated in 2018	Ongoing
21	04-Oct-21	Natural person	Application for dispute settlement regarding the plot in Zaovine	Ongoing
22	06-Oct-21	Lještansko local community	Application for financial funds for road pavement	Representatives were informed we are unable to answer positively



Item No.	Submission date	Applicant	Reclamation/Complaint subject	Decision (to be entered after solving procedure for a reclamation and/or complaint is completed)
23	08-Oct-21	Natural person	Request for transfer of ownership for free shares	Answered as per request
24	08-Oct-21	Natural person	Request for utilization of plots	Answered as per request
25	12-Oct-21	Technical school Bajina Bašta	Application for students' practical training	Draft contract submitted to PE EPS HQ
26	18-Oct-21	PE National Park Tara	Request for connection of the structure NP Tara Entrance Gate in Perućac to optic cable	Ongoing
27	20-Oct-21	Natural person	A claim for damages	Ongoing
28	20-Oct-21	Natural person	A claim for damages	Ongoing
29	27-Oct-21	The city of Užice City administration for urbanism, construction and property-legal affairs	Request for approval of residential object legalization	Ongoing

### 3.5. Branch Kostolac TPPs-OCMs

PE Electric Power Industry of Serbia - Kostolac TPPs-OCMs Branch Report on Cooperation with Stakeholders, for the period 1st January 2021 to 31st December 2021 was prepared in accordance with the Stakeholder Engagement Plan from January 2019, based on the recommendations regarding the content and form, i.e. approved report form - 5th March 2019, given by the European Bank for Reconstruction and Development.

The report processed applications, replies and information from separate reports from competent departments and divisions in the period from 1st June 2021 until 31 December 2021. Activities of PE EPS – Kostolac TPPs-OCMs with stakeholders included in this report, in accordance with the approved reporting form, are given in – Table 1 and Table 2. Activities in connection to cooperation with stakeholders in 2021, in Kostolac TPPs-OCMs Branch, were marked by preventive measurements for preserving the health of employees and in accordance with the business conditions conditioned by Covid 19.

Cooperation of PE EPS with stakeholders, regarding corporate social responsibility in Kostolac TPPs-OCMs Branch, was marked by the following activities:

- PE Electric Power Industry of Serbia and the city of Požarevac signed the Agreement on regulation of mutual relations and financing repairs of and upgrades to infrastructural objects at the territory of the city of Požarevac. The Agreement includes infrastructural objects at the territory of the city of Požarevac and Kostolac CM.
- Kostolac TPPs-OCMs Branch, providing aid and realized cooperation, represents a firm bond for the development of good relations within the local community. Cooperation and aid were achieved with: Technical school with students dormitory Nikola Tesla Kostolac, FC Vojvoda Milenko from Klikčevac, religious communities and socially endangered persons, provided with aid in the form of coal donations. The culture and sport in the community were supported by cooperation with Cultural artistic

society Božidar Dimitrijević Kozica and the association Maraton tim Požarevac for the realization of V Viminacium half-marathon in Kostolac titled "Legionnaire race" and the competition in half-marathon in Serbia, etc.

- The Department for Property and Legal Relations processed applications mostly referring to lots under allotment agreements from earlier periods;
- Under the Law on Dual Education implemented by the Ministry of Education, Science and Technological Development in cooperation with Serbian Chamber of Commerce, the management of PE EPS Kostolac TPPs-OCMs Branch expressed its readiness for providing support in the implementation of students' education in accordance with the dual education model, with the support of Kostolac municipality, the city of Požarevac and Technical school with students dormitory Nikola Tesla Kostolac.

In accordance with the Risk Assessment Act in PE Electric Power Industry of Serbia and the Plan for implementation of measures for preventing outbreak and spreading of infection diseases at work and environment in PE Electric Power Industry of Serbia, information was published by the web site [www.eps.rs](http://www.eps.rs) and journals "EPS Energija" and "EPS Energija Kostolac", and also by internal networks "e-info" and "INFO TEKÓ", used for regular issuance of service information being significant for employees and the public.

By understanding the importance of public opinion and media, the Department for Public Relations cooperates with relevant media centers in order to inform the public timely and continuously on significant topics.

Activities planned for the upcoming period in Kostolac TPPs-OCMs Branch are directed at implementation of Project package Kostolac B TPP and loan arrangement between the Republic of Serbia and the People's Republic of China, realized from the Eksim bank loan, as well as at the project of national importance Kostolac wind farm.

*Table 6 The review of stakeholder submissions in Kostolac TPPs-OCMs*

Item No.	Submission date	Applicant	Reclamation/Complaint subject	Decision (to be entered after solving procedure for reclamation and/or complaint is completed)
1	17 February 2021	Natural person	A claim for damages	Replied in writing.
3	12 March 2021	Civil society organization Kličevački idol	Request for solving the problem of illegal landfill	Sent invitation for meeting to local authorities in order to find the joint solution
5	06 April 2021	Republic of Serbia	Letter	Allegations from the letter were assessed and the reply was drafted
6	13 April 2021	The General Secretariat of the President of the Republic	Request for determining property and legal relations	Upon reviewing the archive and determining the actual status, the Division for Property and Legal affairs prepared draft reply.
7	13 April 2021	Andrićev venac br.1 Belgrade	Request for information on the plots	Upon reviewing the archive and determining the actual status, the Division for Property and Legal affairs prepared draft reply.
8	15 April 2021	Natural person	A claim for damages	Request submitted to HQ via e-mail., Division for Property and Legal affairs formed a committee which, along with the geodesist, went for on-site inspection and prepared the report. Report was forwarded to the director of corporate affairs. A meeting was held with the applicant and damage repair was initiated.

Item No.	Submission date	Applicant	Reclamation/Complaint subject	Decision (to be entered after solving procedure for reclamation and/or complaint is completed)
9	16 April 2021	Natural person	Application	Kostolac TPPs-OCMs Branch supported the implementation of dual education model
10	28 April 2021	Technical school with students dormitory Nikola Tesla Kostolac	Visit	Visit realized
11	05 May 2021	NIPD Reč naroda a.d. Požarevac.	Request	Reply
12	10 June 2021	Natural person	Letter	Allegations from the letter were assessed by reviewing the documents and the reply was drafted.
13	25 June 2021	Company Duga – Sky d.o.o. Požarevac	Request for information	Prepared inputs for drafting the reply forwarded to PE EPS HQ
14	10 September 2021	Presenting media Smederevo	Request for information	Prepared inputs for drafting the reply forwarded to PE EPS HQ
15	14 September 2021	TE2 media Požarevac	Damage report	Official memo prepared Scheduled meeting with the applicant Damage repair planned
16	30 November 2021	Natural person	Application for drone recording for the needs of the project Advanced Technologies in Surface Exploitation	Recording approved and conducted under the supervision of Risks Department
17	06 December 2021	N1 Television , Omladinskih brigada 86p, Novi Beograd	Request for information	Prepared inputs for drafting the reply forwarded to PE EPS HQ
18	20 December 2021	SAT television and Kostolac city municipality	Request for information	Prepared inputs for drafting the reply forwarded to PE EPS HQ

### 3.6 Branch TENT

This report presents the activities of PE EPS - Branch TENT Obrenovac with stakeholders in the period 1<sup>st</sup> January – 31<sup>st</sup> December 2021. The report contains basic information from responsible departments and divisions, as well as requests, applications, etc.

Cooperation with the Ministry of Mining and Energy, Ministry of Construction, Transport and Infrastructure, Ministry of Environmental Protection and other competent authorities in writing and orally by the authorized persons from the Branch for executing regular production and operation activities and implementation of investment projects.

With city councils of Obrenovac, Lazarevac, Svilajnac and Raška, both in writing and orally, by the authorized persons for legalization of objects, obtaining transcripts of building and certificates of occupancy and other documents required for registering PE EPS property rights over real estates.

Improvement of relationships with stakeholders has been executed via continuous communication with domestic and foreign partners - suppliers, service providers and contractors in facilities (Branch TENT - communication prescribed by the Law on Public

Procurements and communication related to implementation – fulfilling contractual obligations).

Cooperation with inspection authorities via inspection supervision was established. In the observed period, one inspection review was conducted in Branch TENT at the location of TENT B and Kolubara A TPP, respectively, due to occupational injury of employees. It was concluded in the Records that the labor inspectors would not take further actions in accordance with their authorizations based on the found factual state on developing injuries at work.

Inspector performed several control supervisions over contractors at every location in Branch TENT, excluding Morava TPP, and based on these, no further actions were taken. The inspection service with the Ministry of Internal Affairs of RS performed four regular, one extraordinary and five control inspection supervisions in the Branch TENT in 2021. No charges were filed for non-compliance either with inspection measures or for an economic offense or infringement. In the observed period in Branch TENT, there were a total of 17 regular and extraordinary inspection reviews (1 regular and mixed review in TENT A, TENT B, Kolubara TPP A and Morava TPP respectively, 1 control review at TEK A1; 3 extraordinary reviews at TENT A, 1 at TENT B and Kolubara TPP A and 2 at Kolubara TPP) by Republic inspector for environment protection and regular inspection monitoring of forestry inspector at TENT A and TENT B. Based on these reviews, during 2021 no further actions against PE EPS, i.e. Branch TENT were taken.

During 2021, inspectors issued 7 Decisions with 10 measures for TENT, namely: 1 decision regarding noise measurements (implemented), 3 decisions regarding air protection (1 implemented, extension of deadline requested and granted) and 3 decisions regarding waste management (partially implemented with the application for extension of deadline).

In 2021, one public complaint was submitted regarding the location of TENT A, and 8 public complaints regarding the location of Kolubara TPP A. All received applications were immediately processed by competent services and acted accordingly by acting in accordance with reasonable requests of shareholders. Submissions - complaints submitted by the citizens to the environmental protection inspection were mostly unmerited, which is why, following the submission of reports in activities of the Branch - organizational unit, the inspectors did not issue orders for correction of defects in the operations of divisions in the Branch, nor did they adopt compulsory decisions.

After the completion of rehabilitation of Unit B1 at TENT B Ušće, the unit was put into operation on 26<sup>th</sup> November 2021. In addition to increasing the capacity, lifetime and energy efficiency, this rehabilitation shall improve the conditions of environmental protection. By installing the system for reducing nitrogen oxide, a positive effect on the environment is reflected in the reduction of nitrogen oxide emissions below 200 mg/m<sup>3</sup>. Cooperation on the most valuable ecological project amounting to EUR 202 million has continued, and shall permanently improve and ensure environmental protection - construction of flue gas desulphurization plant at four out of six units of TENT A thermal power plant A3-A6. The progress is evident in every segment, the most extensive works were conducted on the silo for gypsum storage and on two absorbers (the progress of works at the end of the year was 74.5%. If the installed and imported equipment is taken into account, cumulative physical progress achieved is 83%.) The Project has been communicated to the broader public via media.

On 15<sup>th</sup> October 2021 in the city hall of Lazarevac with the presence of stakeholders public debate took place and presentation of the Study on environmental impact assessment of the project Construction of ancilliary boiler house at Kolubara TPP, phase I with two hot water boiler at CNG. There were no complaints to the study. Ministry of Environmental Protection gave consent to the study under the Decision no. 353-02-2286/2021-03 dated 29<sup>th</sup> October 2021.

With the aim of improving the quality of life of the citizens of Obrenovac municipality, at the territory of which electricity is generated in two thermal power plants, PE EPS Branch TENT

and Obrenovac municipality concluded Annex no. 3 to the Agreement on cooperation on public purpose project implementation at the territory of Obrenovac municipality, PE EPS no. 20600-E-0301-188274/2-2021 dated 22<sup>nd</sup> June 2021, regulating mutual relations regarding the financing of the public building: Construction project of the main route of the new heating pipe Highway III from TENT A to settlement Potića voće in Obrenovac - with amendment to appraised value and financing of the new Construction project of Eastern Highway with ancillary demand area TP 25 B in the period from 2019 to 2023 and Annex no. 4. to the Agreement, PE EPS no. 20600-12.01-188274/6-2021 dated 24<sup>th</sup> September 2021, regulating addendum to the purpose of the funds under this Agreement. Based on those annexes to the Agreement, appropriate contracts were concluded between PE EPS Branch TENT, Obrenovac municipality and PE Toplovod Obrenovac, under which PE EPS Branch TENT undertook the obligation finance, in accordance with their Three-Year Business Plan and annual plans, the subject projects, which are of significant importance for the citizens living at Obrenovac municipality, as well as for the broader community.

PE EPS Branch TENT and Obrenovac municipality concluded the Agreement no. 2 on cooperation on the implementation of public purpose project at the territory of Obrenovac municipality no. 03.01.-34692/ 1 dated 29<sup>th</sup> April 2021 and Annex to the Agreement no. 03.01-414345/2-2021 dated 24<sup>th</sup> September 2021. The subject Agreement regulates mutual relations between contracting parties regarding the implementation of public purpose projects at the territory of Obrenovac municipality, recognized by the municipality as priority projects the implementation of which would significantly improve the quality of life of its citizens, namely kindergarten construction project in Barič and uncategorized road paving project at the territory of Obrenovac municipality. Under this Agreement PE EPS committed to financing determined public building projects in accordance with the Three-Year Business Plan for the period 2021-2023.

Under the Agreement no. 2, PE EPS Branch TENT concluded the Contract on the kindergarten construction project in Barič no. 03.01-34827/1-2021 dated 29 April 2021 and the Contract on uncategorized road paving project at the territory of Obrenovac municipality no. 03.01-34767/1-2021 dated 29<sup>th</sup> April 2021 and Annex no. 12.01-414345/3-2021 dated 24<sup>th</sup> September 2021, with Obrenovac municipality and Public construction enterprise in Obrenovac. Under those contracts, PE EPS as a company committed to preventing negative impact on the environment via investing and financing projects of importance for ecology and improving the quality of life of the citizens living in the area of business operation of its branches, committed to financing the subject projects of manifold importance for the citizens living in the area of Obrenovac municipality. The Branch TENT, in addition to environmental protection, takes care of the local community through the production of heating by the TPP Nikola Tesla A for the Obrenovac A district heating system, and TPP Kolubara in Veliki Crljeni through the production, distribution and supply of heating and maintaining the district heating system for natural and legal persons (the elementary school, outpatient clinic of the Health Center Dr Djordje Kovačević in Lazarevac, pre-school institution, kindergarten, pharmacy, etc.). Likewise, Branch TENT - Kolubara TPP, Veliki Crljeni, together with the local community Veliki Crljeni produces and distributes drinking water for local population and finances regular analyses of the water. In the observed period in Branch TENT 11 students from the University of Belgrade completed their apprenticeship, and 30 students and 7 professors from the Faculty of Technical Sciences in Čačak visited TENT on 24<sup>th</sup> June 2021. During 2021 firefighting unit Kolubara TPP extinguished 14 external fires - fires outside of Kolubara TPP (in Veliki Crljeni - fires in 3 houses, one apartment - barracks, restaurant, on the grass and the coast near residential object and a fire on the stack of the restaurant across the street from Kolubara TPP; Sokolovo - fire in part of the house and fire in the prefabricated building, Stepojevac - transmission line and ancillary structure; Mirosaljci - grass and undergrowth on the playground; Vrbovno - aid in extinguishing fire in undergrowth) and Vreoci - extinguishing fires on 5-6 hectares of land of the Branch MB Kolubara).

Table 7 The review of stakeholder submissions in Branch TENT

No.	Submission date	Applicant	Reclamation/Complaint subject	Decision (to be entered after solving procedure for a reclamation and/or complaint is completed)
1	11-Jan-21	Citizen of Veliki Crljeni To Environmental Republic Inspection	Air pollution from Kolubara TPP stack	Data - explanation regarding the operation of boilers and stopping boiler operation, and operating hours of boilers were submitted to the republic inspector, at the request, on 11 <sup>th</sup> January 2021, and again on 27 <sup>th</sup> January 2021.
2	26-Jan-21	Natural person	Noise and vibration from loading bridges for coal feeding and coal dust from coal feeding	On 27 <sup>th</sup> January 2021 inspection commissioner was submitted with Report on noise measurement in 2020, in February 2021 republic inspectors conducted an extraordinary inspection review, and Decision no. 908-480-501-00010/2021-07 dated 5 <sup>th</sup> March 2021 was received.
3	05-Aug-21	Citizen of Veliki Crljeni Ministry of Mining and Energy	Information regarding Kolubara TPP environmental impact and the reasons for citizens' dissatisfaction	At the request MME sent to the cabinet of the director, EPS prepared the reply, which was submitted via email on 6 <sup>th</sup> August 2021 for further proceeding.
4	25-Aug-21	Veliki Crljeni local community	Request for damages remuneration to the household of Petrović Miloje occurred as a result of water flooding due to a leak of water pipe of Kolubara TPP	A Draft Contract on the out-of-court settlement was prepared and submitted for approval along with documentation
5	26-Oct-21	Lawyer	Wind-blown ash while transporting ash in trucks	On 2 <sup>nd</sup> November 2021 the Ministry of Environmental Protection, as well as the republic inspector, submitted via email Statement no. 20600-E.03.04.-544808/1-2021 containing the requested data.
6	02-Nov-21	Natural person	The spillage of sewage shafts of Kolubara TPP and flooding of citizens' yards	Submitted claim no. 03.04.-544262/1-2021 to the municipal inspection of Lazarevac municipality on 3 <sup>rd</sup> November 2021 against the person clogging the shaft of Kolubara TPP in their yard, natural person from Veliki Crljeni Submitted claim no. 03.04.-569585/1-2021 to the municipal inspection of Lazarevac municipality on 15 November 2021 against the company DEVIKS on the grounds of gravel washing in Kolubara TPP sewage network.
7	05-Nov-21	Citizen of Veliki Crljeni To Environmental republic inspection	Noise from Kolubara TPP plant	On 3 <sup>rd</sup> November 2021, requested data were submitted to the email of environmental republic inspector
8	24-Nov-21	Natural person	Illegal utilization of green space and transformation of it into	Submitted claim to the municipal inspection of Lazarevac

No.	Submission date	Applicant	Reclamation/Complaint subject	Decision (to be entered after solving procedure for a reclamation and/or complaint is completed)
			parking lot by the citizens of Kolubara TPP settlement.	municipality no. E 03.04.-618005/1 on 24 <sup>th</sup> November
9	18-Oct-21	Citizens of Obrenovac to the Republic Inspection for Environmental Protection	Appearance of black smoke in the afternoon hours in TENT A	On-site inspection on 19 <sup>th</sup> October 2021 Requested data submitted to the inspector. Minutes not prepared.

## 4. Key Activities Planned for the Upcoming Period

## 5. Conclusion

PE EPS, with its branches as a whole, continuously implements all the above activities in communication with stakeholders, depending on the phases of implementation of the ongoing projects.

Cooperation with stakeholders on a larger scale leads to the fact that through environmental or social issues other requirements are set, i.e. issues which are regulated by other procedures or special laws.

Further, as PE EPS has a territorial disunity on which it operates and various projects and activities, there may be different requests which can be frequent and numerous. Depending on the mentioned phases, but also the needs and interests of stakeholders, PE EPS adjusts and updates manners of communication, in order to fulfill its obligations in the most efficient way possible, to establish examples of good practice and continue the good trend of corporate social responsibility.